



Connecting Older Adults with Community-based Resources and Options

AgeOptions is accepting letters of intent to apply for the designation of Regional Long-Term Care Ombudsman Program in suburban Cook County.

The current service areas are:

1. Evanston
2. Suburban Cook County except the Township of Evanston.

Applicants may apply for the existing service areas or at least one of the 30 different townships in suburban Cook County:

Barrington, Berwyn, Bloom, Bremen, Calumet, Cicero, Elk Grove, Evanston, Hanover, Lemont, Leyden, Lyons, Maine, New Trier, Niles, Northfield, Norwood Park, Orland, Oak Park, Palos, Palatine, Proviso, Rich, River Forest, Riverside, Schaumburg, Stickney, Thornton, Wheeling, Worth

The Illinois Long-Term Care Ombudsman Program is authorized by and acts in accordance with the federal Older Americans Act, 42 U.S.C. Section 3001 et. Seq. and the Illinois Act on Aging, 20ILCS105/4.04.

The LTCOP is a resident-centered advocacy program. The program protects and improves the quality of care and quality of life for residents of long-term care facilities in Illinois.

The service components are: investigative services; regular presence in long-term care facilities; issue advocacy; consultation to individuals; resident and family council support; volunteer management; community education, consultation and in-service training to long-term care facility staff; and money follows the person referrals and education.

Key Dates:

1. AgeOptions will hold a Bidders Conference on Tuesday, May 17th, 2016 from 10 am to noon at AgeOptions, 1048 Lake Street, Suite 300, Oak Park, Illinois.
2. "Letters of intent" are due to AgeOptions at 1048 Lake Street, Suite 300, Oak Park, Illinois 60301 on or before 4:30 on Tuesday, May 31st, 2016. AgeOptions will contact agencies submitting Letters of Intent to inform them if they should

submit a full application. The full applications will be due on or before 4:30 on June 30th 2016. AgeOptions will not respond to any application which is received after the deadline.

If you require further information, please contact Kim McCahill, Director of Planning and Grants Management at 708.383.0258 extension 315 or Kim.McCahill@ageoptions.org.

Materials

For the full application. Applicants are required to submit the following:

1. Narrative Application
2. Budget Pages
3. Conflict of Interest form

Reference Materials – the following are tools to use in developing the full application:

- Application Instructions
- Scoring Tool
- Required Benchmarks
- Guidelines
- LTC facilities and beds

<https://www.illinois.gov/aging/ProtectionAdvocacy/LTCOmbudsmen/Pages/Long-Term--Care-Ombudsman-Standards-and-Procedures.aspx>

Carol – the following shows where the links are to the files

The screenshot shows a Windows File Explorer window with the following path: Computer > data (\\SERVER6) (H:) > OFFICE > PUBLICWP > RFP-APP > Ombudsman > 2017-2020 > Post to website. The window displays a list of 9 files with columns for Name, Date modified, Type, and Size. The file 'REQUIRED TO SUBMIT - Organizational C...' is highlighted with a blue border.

Name	Date modified	Type	Size
REQUIRED TO SUBMIT- Budget Pages	5/2/2016 4:01 PM	Microsoft Word D...	208 KB
REQUIRED TO SUBMIT - Narrative Applic...	5/2/2016 4:04 PM	Microsoft Word 9...	312 KB
REQUIRED TO SUBMIT - Organizational C...	5/2/2016 4:04 PM	Microsoft Word 9...	122 KB
REFERENCE TOOL- Scoring Tool	5/2/2016 4:05 PM	Microsoft Word 9...	242 KB
REFERENCE TOOL - Required Benchmark...	5/2/2016 4:00 PM	Microsoft Word D...	185 KB
REFERENCE TOOL - LTC Facilities and Be...	5/2/2016 4:03 PM	Microsoft Excel W...	12 KB
REFERENCE TOOL - Guidelines	5/2/2016 4:08 PM	Microsoft Word D...	35 KB
REFERENCE TOOL - Application Instructi...	5/2/2016 4:04 PM	Microsoft Word 9...	86 KB
Letter of Intent	5/2/2016 3:56 PM	Microsoft Word D...	145 KB

At the bottom of the window, a status bar indicates '9 items' and 'Offline status: Online'. The taskbar at the very bottom shows icons for Windows Explorer, Internet Explorer, Google Chrome, Outlook, Excel, and Word.